

# Milwaukee Public Library

## Community Conversations

*Thank you so much for joining us today. Please feel free to discuss any of these or other talking points that are important to you, in any order.*

### HOURS AND LOCATIONS

#### How do you use your library?

- Best times to use the library: morning, noon-6 p.m., after 6 p.m.
- Best days of the week?
- What locations do you visit regularly?
- What transportation do you take to the library?

*Do you have other thoughts on library hours and locations?*

### SERVICES

#### What informational services are most important to you?

- Talking to staff in person - on the phone - online chat
- Checking out books, movies, music, and other items
- Downloading or streaming books, music, and entertainment
- Using the physical collection for research and information
- Accessing online databases / Digital collections for research and information
- Using library computers or laptops / Hotspots

#### For remote library users, are you most likely to do so from:

- Home • School • Work • Other?

*What else could the library do for you to meet your informational needs?*

### PROGRAMS

#### How do you attend library programs?

- In-person • Virtually

#### What age group programming interests you most?

- Children/Family • Teen • Adult

#### What programs interest you the most?

- Reading/Storytimes
- Literacy (ESL/ELL)
- Book Clubs
- Author Events/Lectures/Guest Speakers
- Makerspace programs/STEAM/STEM
- Arts and Crafts
- Games and Gaming/video games
- Health and Wellness
- Business Resources
- Personal Finance
- Workforce Development - Careers/Resumes/Jobs
- Genealogy/House History
- Computer Classes
- Technology How-To - Smart phones/tablets/photos

*Are there other topics of interest to you?*

# Milwaukee Public Library

## *Community Conversations*

### OUTREACH

Is there an additional place in your community besides the library branch that would be convenient for you to talk to a library staff person to get help and information?

Is there a festival or an event in your community where you'd like to talk to a library staff person to get help and information?

### LIMITED SERVICE MODEL

If the library needs to make reductions and offered a branch where there would only be a small amount of books about jobs and careers, access to computers and help with job searching, resumes, etc. would this meet all your library needs? If not, what else would need to be offered?